

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardoor  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 223848  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 01508

Complaint No. CG-458/2025

POOJA GOYAL  
Vs  
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 23.04.2026

Present:

1. Mr. Neeraj Kumar, A.R for the complainant
2. Mr. Sanjay Kumar, Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rana & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present.

OP filed site visit report. Property number old no. V-1701, 1<sup>st</sup> floor, New number 524, gali no. 5, Vijay Park, Maujpur, Delhi-110053, the connections were given as under:

GF - 23.01.2025, UGF - 08.08.2024, 1<sup>st</sup> floor - 11.08.2024, 2<sup>nd</sup> floor - 11.08.2024, 3<sup>rd</sup> floor - 08.08.2024, 4<sup>th</sup> floor - 09.08.2024 and 4<sup>th</sup> floor (front side) - 13.09.2025.

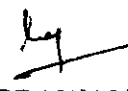
All these connections were given on the basis of GPA dated 10.07.2001, where details of the plot land measuring 88 sq. yards was given and neither floor nor any other details were given.

The complainant produced a registered sale deed dated 03.09.2024 in which Pooja Goyal has been shown as purchasing built in entire first floor. The complainant is claiming that the meter used at first floor is being ~~used~~ for second floor.

In view of all these documents and situation there appears a total chaos with regard to electricity connections and floors. The OP is advised to completely review all the connections at all floors and to disconnect the connections which are not properly matching with the floors. Thereafter, the property owners may apply for fresh electricity connections giving the exact floors with matching property documents.

Case is disposed as above.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)